



Van Duyn Center Visitation Fact Sheet

(Effective March 31, 2021)

The schedule for Limited In-Person Visitation is as follows:

TUESDAY: 10:30-11:00am, 2:00-2:30pm, 3:00-3:30pm, 4:00-4:30pm

WEDNESDAY: 10:30-11:00am, 2:00-2:30pm, 3:00-3:30pm, 4:00-4:30pm

THURSDAY: 10:30-11:00am, 2:00-2:30pm, 3:00-3:30pm, 4:00-4:30pm

SATURDAY: 10:30-11:00am

Visitation will take place by appointment only. To schedule a visit, please use the Online Calendar on the Van Duyn home page under "Schedule a Visit". Appointments are officially confirmed only when you receive a confirmation notification. Please call Kendra, at 315-449-6066 for assistance and clarification.

Please ensure you bring a copy of your confirmation email to your scheduled visit.

- Visits will be pre-scheduled and limited to a designated room (BLR) for a duration of 30 minutes per visit. Visits must be scheduled 48 hours in advance.
- Each resident is only allowed two (2) visitors during the 30 minute time slot. Those 16 years or younger must be accompanied by an adult over the age of 18. Multiple day appointment bookings will not be allowed. No pets will be allowed.
- All visitors must undergo a pre-visitation screening, including a health screening and temperature monitoring. Visitors will be asked to provide identification during this screening.
 - You will not be permitted to enter if you suspect you have symptoms, you are running a temperature, you do not pass screening questions, have been exposed to someone with COVID in the past 14 days and/or do not comply with the NYS COVID testing requirements related to international travel and/or travel to other states designated under the NYS Commissioner's travel advisory.
- All visitors must present a negative COVID test within 72 hours of their visit. The facility will offer free rapid antigen COVID testing on-site at no charge to visitors unable to secure a COVID test within 72 hours of their visit. If you require our facility to provide you with a free rapid test on-site, please mention this to us when scheduling your initial visit. (Please note -- Even if you have been vaccinated, a negative COVID test is still necessary at this time.)
 - Please arrive 20 minutes prior to your scheduled visit if you require the facility to provide you with a free rapid antigen COVID test. Once you arrive, please park in the visitor lot nearest the front entrance and call the front desk at (315) 449-6000 to coordinate your rapid test.
- Visitors are required to comply with facility infection control protocols, such as hand sanitizing and wearing a mask. Your face mask must cover both your nose and mouth at all times. Please keep a 6 ft. distance between yourself and your loved one, if the resident is not fully vaccinated.
 - **If the resident is fully vaccinated, the resident may have close contact, including touch, with their visitor(s).** The resident must be wearing a well-fitted face mask and perform hand hygiene before and after. Fully vaccinated means it must be at least 2 weeks (14 days) since the resident has received both doses in a 2-dose regimen or 1 dose in a single-dose vaccine.
- Residents that are on quarantine in the facility (due to new admission, re-admission, outside medical appointment, ER visit, etc.) are not eligible to participate in the visitation program until the (14) day isolation period is removed. FaceTime and Skype visits are available for new admissions and persons on quarantine.

****Please note, facility visitation is subject to change at any time based on varying circumstances.****

- Routine limited visitation will be allowed and continue except under the following circumstances/scenarios:
 - Unvaccinated residents, if the County Positivity Rate is greater than 10% and less than 70% of the facility's residents are fully vaccinated.
 - Note the positivity rate can be located at: <https://data.cms.gov/stories/s/COVID-19-Nursing-Home-Data/bkwz-xpvg>
 - Residents who are on quarantine (due to a new admission, re-admission, outside medical appointment, ER visit, etc.), whether vaccinated or unvaccinated, until they have met the criteria for release from quarantine.
 - Resident with confirmed COVID-19 infection, whether vaccinated or unvaccinated, until they have met the criteria to discontinue transmission based precautions.
 - A COVID-19 Outbreak (new COVID-19 case among staff or resident):
 - Suspend all visitation until the results of the first round of facility-wide testing is completed
 - If 1st round of Outbreak testing reveals no additional COVID-19 cases in other areas/units of the facility and is contained to a single area– then visitation can resume for residents in areas/units with no COVID-19
 - Facility must suspend visitation on affected unit/area
 - If 1st round of Outbreak testing reveals one or more positive COVID-19 cases in other areas/units then the facility will suspend all visitation until the facility meets the criteria to discontinue outbreak testing.
- All visitations will be supervised and audited by Van Duyn Center staff to ensure the aforementioned and all safety precautions are effectively adhered to.
- A separate screening log will be maintained with visitor identifying data for the department of health for the purpose of contact tracing.
- Visitation will occur in a designated area and all visitors must remain in the assigned visitation area.
- Please do not visit with anyone other than your loved one. This includes other residents and visitors.
- No items can be provided to residents during visitation. No food or drinks will be permitted.
- After each 30 minute visitation time slot, the chairs, table and any other objects that you may have come into contact with will be properly sanitized with approved EPA disinfectants.
- Unfortunately, if any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting for the duration of the COVID-19 state declared public health emergency.
- The facility will continue to provide notifications regarding any new positive COVID cases among residents and staff as well as any COVID related deaths.
- Please note -- the facility is required to temporarily suspend limited visitation if there is a new onset of COVID-19 with a resident or staff member and conduct outbreak facility-wide COVID testing.

We appreciate your on-going support during this time and we are pleased to be able to offer visitation to our residents and loved ones. We look forward to all of us working together to continue to provide a safe environment for our residents.

Sincerely,

Van Duyn Center

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